**Ceana Cha**

Owings Mills, MD | ceanacha217@gmail.coml | 443-472-9341

**EDUCATION**

**Towson University Towson, MD**

*Major: Computer Science | Expected Graduation Date: May 2024 | GPA: 3.5*

Relevant Coursework: Data Structures and Algorithm Analysis, Operating Systems, Software Engineering

**Community College of Baltimore County Catonsville, MD**

*Associates in Computer Science | GPA: 3.75 May 2023*

Relevant Coursework:Pre-calc, Calculus, Statistics, Intro to CS, Advanced Programming, Discrete Math

Awards/Honors**:** Dean’s and President’s list

**WORK EXPERIENCE**

**Goldman Sachs 10,000 Small Business Fellow Baltimore, MD**

*Product Manager/Marketing Fellow for Stondoh.*  Feb 2023-May 2023

* Created and managed several social media accounts for the business and business owner
* Met with business owner weekly to discuss product objectives and timeline

**Target Pikesville, MD**

*Starbucks Barista 2020-Present*

* Completed many drink orders during high volume hours
* Created customer connections by making the best experience possible
* Maintained and preserved Starbucks environment thorough extensive cleaning

**Starbucks Owings Mills, MD**

*Shift Supervisor 2022-Present*

* Maintained store operations to standard during high volume periods and unexpected events
* Followed proper procedures and policies when handling cash
* Delegated tasks and roles to each partner to create the best experience for customers
* Responded to customer needs

*Barista and Trainer 2019-2022*

* Completed many drink orders during high volume hours
* Created customer connections by making the best experience possible
* Trained new staff how to accurately and efficiently make drinks while creating a positive experience for customers

**SKILLS & INTERESTS**

**Computer:** Microsoft Office (Word and PowerPoint), Java, C++, Python

**Languages:** English and Korean

**Certifications:** Basic Life Safety

**Interests:** Software Development, App and Web Application Development, UI/UX Design, and Analytics